

# **Holiday Workshop – FAQs**

**Q: What times do the workshops run?**

A: Workshops for ages 7- 11 run from 10:00 AM to 2:30 PM.

Workshops for ages 10 - 15 run from 10:00 AM to 12:30 PM.

**Q: Where will the workshops be held?**

A: Most workshops are held in the Gerald Moore Gallery or the Senior School Art Department. On nice days, some activities may take place in the Sculpture Garden or in the sports fields.

**Q: Where do I go when I arrive at 10 am?**

A: Please enter Eltham College via Grove Park Road and meet at the Senior School Reception for registration.

**Q: Is there parking on site?**

A: Parking is available on first-come, first-served basis in Eltham College's Triangle Carpark on Grove Park Road.

**Q: Are the Creative Holiday Workshops open to children who are not pupils of Eltham College?**

A: Yes, children aged 7 to 15 years old are welcome, regardless of which school they attend.

**Q: How do I book and pay for a workshop?**

A: You can book via our website which will direct you to Bookwhen. You will need a PayPal account to make payments on Bookwhen. If you would like to pay via bank card or bank transfer, you can do so at the gallery or through email.

**Q: What should I do if I am running late to collect my child?**

A: Please call 020 8857 0448 or email [info@geraldmooregallery.org](mailto:info@geraldmooregallery.org) as soon as possible if you will be later than 2:45 PM.

**Q: Is lunch provided?**

A: No, lunch is not provided but small snacks like fruit and crisps are available. Please send your child with a nut-free packed lunch. We cannot reheat food.

**Q: What should my child bring to the workshop?**

A: Your child should bring:

- A nut-free packed lunch
- A refillable water bottle
- Weather-appropriate clothing (e.g. waterproof jacket/sun hat)

**Q: Can I book single workshops?**

A: Yes, you can book individual workshops.

**Q: Do you accept the Tax-Free Childcare scheme?**

A: No, we currently do not accept the Tax-Free Childcare Scheme.

**Q: Do you accept Child Care Vouchers?**

A: No, we do not accept Child Care Vouchers at this time.

**Q: How far in advance do I need to book?**

A: Bookings must be made at least 2 days in advance.

**Q: Can I get a refund if I cancel?**

A: Yes, as long as you cancel at least 3 days in advance. No refunds are available for cancellations made with less than 3 days' notice, or for missed days due to illness.

**Q: My question isn't covered here. What should I do?**

A: Please email [info@geraldmooregallery.org](mailto:info@geraldmooregallery.org)